KETTLE® EUROHOCKEY EUROCHAMPS27 CHRISTMAS GIFTING PROMOTION TERMS AND CONDITIONS

By purchasing a KETTLE® EuroHockey EuroChamps27 ticket during the Promotion Period, you agree to these terms and conditions.

THE PROMOTION

1. The promotion is being run by England Hockey, Bisham Abbey NSC, Bisham, Marlow, Buckinghamshire, SL7 1RR.
2. The first 500 eligible purchasers of a KETTLE® EuroHockey EuroChamps27 during the Promotion Period will each receive one complimentary limited-edition KETTLE® EuroHockey EuroChamps27 bobble hat, subject to these terms and conditions.

PROMOTION PERIOD

3. The promotion will run from 2:00pm on 18 November 2026 until 11:59pm on 18 December 2026, or until all promotional bobble hats have been allocated, whichever is earlier (the “Promotion Period”).
4. England Hockey reserves the right to end the promotion before the advertised closing date if all available Bobble hats have been allocated.

ELIGIBILITY

5. The promotion is open anyone who, during the Promotion Period, buys a KETTLE® EuroHockey EuroChamps27 ticket through the official ticketing website and provides a delivery address within mainland UK.
6. England Hockey staff members, volunteers and families are excluded from the offer.
7. A total of 500 limited-edition KETTLE® EuroHockey EuroChamps27 bobble hats are available through this promotion.
8. Successful purchasers will receive one complimentary bobble hats, subject to availability.
9. For the avoidance of doubt, only successfully purchased tickets are eligible for this promotion. Ticket reservations and bookings that have not been completed are excluded.
10. The offer is limited to one bobble hat per purchaser, regardless of the number of tickets purchased or transactions carried out.

10. The bobble hat is provided free of charge and cannot be exchanged, transferred or redeemed for cash, ticket discounts or alternative products.

11. England Hockey will not accept responsibility if the contact details provided by the purchaser are incomplete or inaccurate.

ALLOCATION OF BOBBLE HAT

12. Bobble hats will be allocated to the first 500 eligible purchasers, in the order in which their ticket purchases are completed, as shown by the purchase time recorded by the official ticketing system.

13. Once all 500 bobble hats have been allocated, the promotion will close.

14. Purchasing a ticket after all bobble hats have been allocated will not entitle the purchaser to receive a complimentary bobble hat.

DELIVERY

15. Qualified purchasers will be informed within 72 hours if they have qualified for a bobble hat.

16. bobble hats will be sent to the postal address provided during the ticket purchase process.

17. Purchasers are responsible for ensuring their delivery details are accurate and complete.

18. England Hockey will email each purchaser who has been allocated a bobble hat to confirm this and give an estimated dispatch date.

19. While this promotion supports Christmas gifting, delivery before Christmas cannot be guaranteed.

CANCELLATIONS AND REFUNDS

19. All ticket purchases remain subject to the applicable KETTLE® EuroHockey EuroChamps27 ticketing terms and conditions.

20. If a ticket purchase is cancelled, refunded or otherwise invalidated, eligibility to receive a complimentary bobble hat may be withdrawn.

21. Where a complimentary bobble hat has already been dispatched, England Hockey reserves the right to determine appropriate further measures.

DATA PROTECTION

22. Any personal information provided as part of this promotion will be used by England Hockey for the purposes of administering the promotion, arranging delivery and responding to enquiries.

23. All personal information shall be used in accordance with the England Hockey Privacy Notice: https://www.englandhockey.co.uk/privacy-policy

General

24. England Hockey may refuse claims where there is reasonable evidence of fraud, misuse of the promotion or attempts to circumvent the 'one bobble hat per purchaser' limit.
25. England Hockey may amend, suspend or withdraw the promotion where necessary due to circumstances beyond its reasonable control.
26. The decision of England Hockey regarding any aspect of this promotion is final and binding, but we will respond to reasonable queries.